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Friday 5th March 2021

Dear Parents/Carers,

Thank you very much for taking time to complete the questionnaire. As always, your opinions are very important to us. We're delighted that so many of you took time to answer the questions; the more voices we hear, the better we can be. Please get in touch if there's anything else you would like to share.

Below is the analysis of the data from the 208 questionnaires, which were submitted. On the following page we have highlighted the key findings, including your thoughts on what we do well. In terms of what we can improve, your comments will support us to make decisions for those children who may have to continue with, or return to, remote learning, e.g. for health reasons, if a bubble has to close, etc.

Many thanks for all your support in the last year; it's been a year like no other and we couldn't have done it without your partnership and support.

Yours sincerely,

The Leadership Team

1. The school is supporting my child effectively whilst the school is closed to most pupils, due to COVID-19

Strongly agree	114
Agree	79
Neither agree or disagree	10
Disagree	4
Strongly disagree	1



2. I am happy with the home learning being provided during this period

Strongly agree	89
Agree	79
Neither agree or disagree	27
Disagree	11
Strongly disagree	2



3. The school is supporting my family effectively throughout this period of the pandemic

Strongly agree	75
Agree	90
Neither agree or disagree	33
Disagree	9
Strongly disagree	1



4. The school is communicating effectively during this time

Strongly agree	102
Agree	86
Neither agree or disagree	16
Disagree	3
Strongly disagree	1



Since our last survey, more of you 'strongly agree' and 'agree' with all the four questions above. These are such positive outcomes for the school and particularly encouraging for the staff who have worked so hard to ensure we are providing the very best we can for your children, whether they have been in-school or learning at home.

It goes without saying, we couldn't have achieved this without your support, our school community.

Further Comments

You have consistently praised the teachers saying they: go above and beyond; are dedicated; are helpful; communicate personally; are positive; are amazing; are outstanding; are in regular contact; provide constant feedback; are encouraging; are doing a wonderful job; are patient; are very supportive; tailor personal interactions; are hardworking; are kind and caring (to mention just a few of the comments!).

You told us how we have communicated effectively and regularly, despite the circumstances. You have been kept well informed, in a timely way. You praised the use of Class Dojo and how this has enabled regular, purposeful communication with the teachers. You have appreciated the 'check-ins' via Class Dojo or through phone calls made by staff. The communications, you feel, have been positive and encouraging. You have even enjoyed the videos from the Leadership Team.

You have praised us for a very 'full and comprehensive' remote learning offer. Some of you commented on how this was better than other schools. You acknowledged how well organised the day was and this made remote learning so much easier. You felt that the timetable and routine brought structure to the day. The live Zoom lessons were very well received and how they made your child feel connected to the school and the children in class. You praised the resources that had been sent home and commented how effectively they supported you at home with your child's learning.

For those that were in school, you have commented how well run and supported the children have felt as part of the Critical Worker Provision. This mirrored, as much as possible, the learning at home. You praised how staff in school were ensuring that the needs of the children were met, despite it feeling quite different.

We would like to share some of your amazing comments, please see below:

I think the school have been fantastic!! My children are very happy.

I can't express how pleased I am with the school and all the hard work Carlisle's teacher has put into the zoom home learning. The school have been amazing with all of their effort. Thank you for all the effort put in. It is much appreciated!

The timetables are really clear and we love the learning videos. It's really well organised and easy to follow. The zoom calls are great for keeping in touch with other children in the class. Our work is checked really quickly so you get feedback the same day - that's really motivating for the kids. I'm so impressed with what the school have provided online and resources.

Teachers are doing great making sure that home learning is fun and educational for children at the same time. Shout out to all the Teachers in Red class the best any child can have in Reception class.

The school have been amazing we have weekly phone calls to ensure we're okay and am asked by all teachers all the time if there's anything we need, thank you.

We really appreciate all the hard work the staff have been putting into the online learning. Home schooling is much easier this time. Life lessons on zoom help a lot. Not so much pressure on parents. Thank you!

We have had lots of communication, and we know how and who to get in touch with if we need more support. Class teachers have been very available during school hours and give quick responses to messages and give feedback on school work. The school work provided has been great, with plenty of zoom, videos and pdfs. Text books and work books have been provided too.

The daily zoom meetings have been great, for social interaction as well as support with the work. You have done a spectacular job of making sure my 2 children are not missing out on the curriculum or social interaction in VERY tough circumstances. Thank you so so much!

The communication, zoom calls and level of work set is excellent. In reception the expectations of how much work and the number of activities set and the type of activities is really good. The zoom calls in the morning help build a sense of connection. In year 2 the teaching videos and slides and the level of work is also really good. The zoom calls are excellent and having 1-1 reading is just brilliant. Thank you.

Dedicated teachers, fantastic support and understanding, great home learning. Teachers and staff deserve a gold medal, or a raise!!

Teachers are brilliant, responsive and really doing everything they can. The timetable is great as gives us a structure and idea of what were meant to be doing!! The text books coming out and resources have all been brilliant too.

A fully comprehensive offer of remote learning on an established platform with clear and regular communication.

The morning zoom lessons are going above and beyond what other schools are providing. I think the lockdown response has been organised and delivered well. The provision for key worker children has been exceptional - communication is clear. My child is very happy to come to school even though it's 'different'.

The online teacher to student lessons have been fantastic. We feel that, despite the lockdown and students being away from school and their friends, learning has continued. The resources each week are appropriate and the interaction between the teacher and other students is very positive. This has been great for their well-being. The structure for each day is also well managed and appropriate. Lastly, the videos and assemblies from the leadership team are wonderful. They always show care and show that the leadership team is visible and accessible to the community. You are all doing a wonderful job!

Please find below, a summary of the most common things you suggested we could improve upon:

Some of you commented on the pressure remote learning offer put on you and your child. You shared your concerns about the amount of screen time the children had. Whilst it's a fine balance, as want to give the children the best offer we can, we appreciate how hard it has been for parent/carers and your child(ren). The best solution is to let us know of any issues and we can resolve them with you directly.

A few parents suggested increasing the number of live lessons in Year 2. Again, it's about balancing what we feel is appropriate for different aged children, but will certainly think about this should we be in the position where a Year 2 bubble has to close.

A small number of you would like to see more 1:1 and small group provision. This is something that teachers were doing, with break out rooms for small groups and conferencing with individuals, and we will look at how we can increase this offer if we have to close any bubbles.

Many thanks for all your support!

The Leadership Team